



Local Government
Professionals
AUSTRALIA WA

Ignite Leadership *program*

a leadership learning path
for supervisors, team leaders
and coordinators
in local government

29–31 July 2024 | Registrations close 22 July 2024

Trinity on Hampden—230 Hampden Road, Crawley, WA 6009

Register online: <https://www.lgprofessionalswa.org.au/ignite>

25–27 November 2024 | Registrations close 18 November 2024

Trinity on Hampden—230 Hampden Road, Crawley, WA 6009

Ignite Leadership Program

Ignite will help you to think about where your career is going and the skills you need to grow.

Ignite is a leadership learning path for supervisors, team leaders and coordinators in local government. It will enable those who have limited experience in managing and leading people to develop the competencies required to be successful in their role, while supporting their effective transition to leadership.

The role of a supervisor, team leader or coordinator is as much about leading people as it is about managing the delivery of a service. It is crucial for people in these roles to develop team building and leadership qualities.

The Ignite Leadership Program was designed for Western Australian local government, for people who are new to leadership roles or who wish to further develop their skills. Ignite targets core skills identified as critical for people to thrive in these roles.

Practical sessions and components include:

- Workshops designed to teach, support and motivate participants.
- A one-hour individual coaching session to reinforce good on-the-job habits.
- Scenario practice unique to local government.



KEY BENEFITS

- Acquire key skills to build and lead teams and encourage their best performance.
- Explore the challenges that face team leaders, supervisors and coordinators in local government.
- Refine skills and gain additional support from qualified professional development coaches.
- Develop clear understanding of job goals and role requirements.
- Opportunity to reflect on your career path.
- With a maximum of 20 attendees participants will experience an 'up close and personal' interaction with program facilitators and practitioners.

ONE-ON-ONE COACHING

Participants will benefit from the guidance of a qualified coach with a one-hour coaching session. Coaching is the most effective method for individuals and teams to go beyond just setting goals. Coaching encourages the definitive action required to achieve those goals: following through, implementation and accountability in a team environment.

Coaches will:

- Work with participants to set goals and assist them on a pathway to achieving these.
- Help participants to gain clarity and focus for stronger results.
- Provide participants with the tools, support and structure to accomplish more.



PARTICIPANT PROFILE

The program is designed specifically for people working in Western Australian local government, metropolitan and regional.

The typical program participant will be in, or is to be appointed to, an entry-level supervisory, team leader, coordinator or management role and have limited experience or need to extend their skills in managing or leading teams.

If you would like to discuss whether the Ignite Leadership Program is right for you or your staff, please call LG Professionals Australia WA.

PROGRAM

DAY 1: ME AND MY ENVIRONMENT

Today we explore the elements that make up your work environment. Leadership style, organisational culture and power dynamics have an impact on you and your team. It's important to be aware of these influences and understand how you can respond and make a difference.

08:30 – 09:00	Welcome Candy Choo, CEO LG Professionals WA Introduction and outline of program Lynda Folan, MD Inspired Development Solutions
09:00 – 10:30	Session 1: Leadership 2020 and beyond
10:30 – 10:45	Morning tea
10:45 – 12:30	Session 2: Management vs leadership
12:30 – 13:00	Lunch
13:00 – 14:00	Session 3: Resilient leadership
14:00 – 15:00	Session 4: Personality and leadership
15:00 – 15:15	Afternoon tea
15:15 – 17:00	Session 5: Focusing on the important not just the urgent

DAY 2 : MANAGING AND COACHING FOR PERFORMANCE

Coaching is a great way to get the best out of your team. The core elements of coaching—understanding where you are and where you want to be, the obstacles in the way and options for getting there—can also be applied to the way you work with stakeholders. After all, your staff team is simply one set of stakeholders!

08:30 – 09:00	Review Day 1
09:00 – 10:30	Session 6: What makes a good coach? Skills of a great coach
10:30 – 10:45	Morning tea
10:45 – 12:30	Session 6: (continued) The GROW coaching model Coaching practice
12:30 – 13:00	Lunch
13:00 – 15:00	Session 7: Giving and receiving feedback
15:00 – 15:15	Afternoon tea
15:15 – 17:00	Session 8: Managing performance and dealing with poor performance
18:30 on	The Ignite Dinner

DAY 3: LEADING THE TEAM

So we have set the groundwork—now let's put it all together. Today we focus on the detail of leading your team effectively.

08:30 – 09:00	Review Day 2
09:00 – 10:30	Session 9: What makes a great team? Team collaboration
10:30 – 10:45	Morning tea
10:45 – 12:30	Session 10: Setting our team vision and expectations Communicating wants and needs Setting the team ground rules
12:30 – 13:00	Lunch
13:00 – 15:00	Session 11: Understanding and interpreting group behaviour Understanding team roles and outcomes
15:00 – 16:00	Session 12: Defining my leadership success Development planning Wrap up and close

You will gain leadership skills to lead your team, coach staff and prioritise workloads, and have the fundamentals of well-researched leadership practices.



ORGANISERS

The Ignite Leadership Program is organised by LG Professionals WA. LG Professionals WA is a professional association representing local government officers and managers.

For more information please contact Viola Jacobs at events@lgprofessionalswa.org.au

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PROFESSIONAL FACILITATOR DR LYNDA FOLAN

Dr Lynda Folan is one of Western Australia’s leading experts in organisational psychology and development, bringing over 35 years of experience. She has held executive roles at esteemed organisations such as the Hard Rock Café, Tesco Stores (retail), Wyndham International (hotels), and The Number (telecoms), managing international teams and driving successful cultural change globally. For the past 15 years, Lynda has been a well-known consultant in Australia and Asia, enhancing operational effectiveness of organisations in both the public and private sectors.

With a robust academic background in organisational psychology, including a doctorate from Murdoch University and a master’s degree from the University of London, Lynda is well versed in the intricacies of human behaviour in organisational contexts. Her groundbreaking doctoral thesis on the relationship between leadership and resilience is reshaping the landscape of leadership development, offering innovative strategies for cultivating resilient leaders.

Her book, “Leader Resilience – The New Frontier of Leadership” (2021) challenges traditional leadership paradigms, emphasising the importance of resilience in leadership development. Her extensive research and developmental strategies in these areas are highly regarded, which positions her as a thought leader in the field.

Lynda’s consulting expertise spans five key areas: organisational development and cultural optimisation, leadership development, conference speaking, executive coaching and personality assessment, and design and facilitation of training. The focus of her career has been on enhancing business practice through focusing on the people aspects of businesses. In all her roles, as a consultant and an executive, she has had responsibility for organisational change and evolution.

An accredited psychologist with the Australian Health Practitioners Regulation Agency (AHPRA), Lynda is proficient in psychometric tools such as MBTI, 16PF, and FIRO-B. Her dynamic speaking style and profound insights make her a sought-after conference speaker, offering fresh perspectives supported by robust research.

Lynda is a trailblazer in the field of organisational psychology and development, shaping the future of leadership through her innovative research, strategic consultancy, and transformative leadership programmes.



The skills you learn will support you in developing your career and enhancing your results.

Ignite is for you if you are a coordinator, supervisor or new manager and need basic skills to accelerate your career.

COST

(Day 2 there will be Dinner at venue TBA)

Member	\$3000
LGWA Member	\$3570
Non-Member	\$3755
Local Government Subscriber*	
Gold	\$3000
Silver	\$3190
Bronze	\$3380

All prices include GST.

*Please check the LG Professionals WA website to see if your local government is a Local Government Subscriber—if so, please email events@lgprofessionalswa.org.au for your online registration discount code.

ENROLMENTS

Please complete your online registration as early as possible as places are limited.

Enrolments can be completed by visiting <https://www.lgprofessionalswa.org.au/ignite>.

Enrolments close 14 days before the event or when enrolments reach capacity.

ACCOMMODATION

Accommodation costs are the responsibility of the attendee.

Recommendations for accommodation near the venue can be found on the LGPA website.

Register online: <https://www.lgprofessionalswa.org.au/ignite>

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